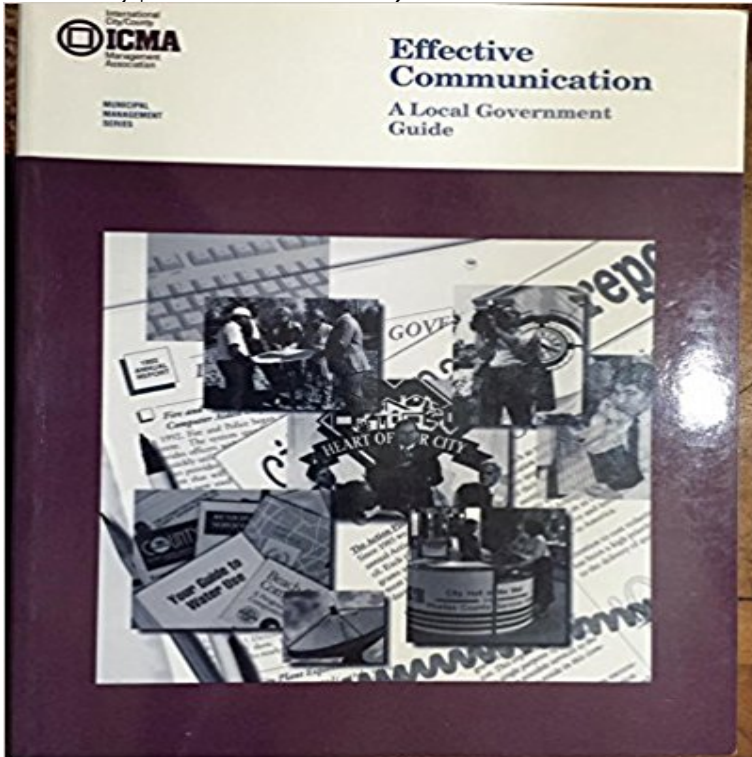


Effective Communication: A Local Government Guide (Municipal Management Series)



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